

EBERFIRM



Implementation of support on Mygmali ERP for Eberfirm Insurance



MYGMALI
ERP

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Summary

- ⚡ Why choose Mygmali?
- ⚡ Added value for Eberfirm
- ⚡ Implementation of user support



Why choose Mygmali?

									
+			+						
	-				-				
			×			×			
	×	+			+		+		
-				-					
	×					+			×
		+						+	

5 980 650,32
daily actions

NB: detailed presentations of each feature are available on the shared workspace.
Reminder - secure access link to Eberfirm virtual stations: [Eberfirm Home](#)



Differentiated calculations

942	+23,41
898	-20,59
897	-21,59
945	+26,41
924	+5,41
934	+15,41
951	+32,41
878	-40,59
905	-13,59
905	-13,59
892	-26,59
883	-35,59
936	+17,41
885	-33,59
932	+13,41
962	+43,41
883	-35,59

N°	Occurrences :	Compared to the average:
1	232	+11,90
2	205	-15,10
3	219	-1,10
4	219	-1,10
5	234	+13,90
6	204	-16,10
7	242	+21,90
8	198	-22,10
9	230	+9,90
10	218	-2,10

Estimated gains with the installation of the Mygmali driver: +208%

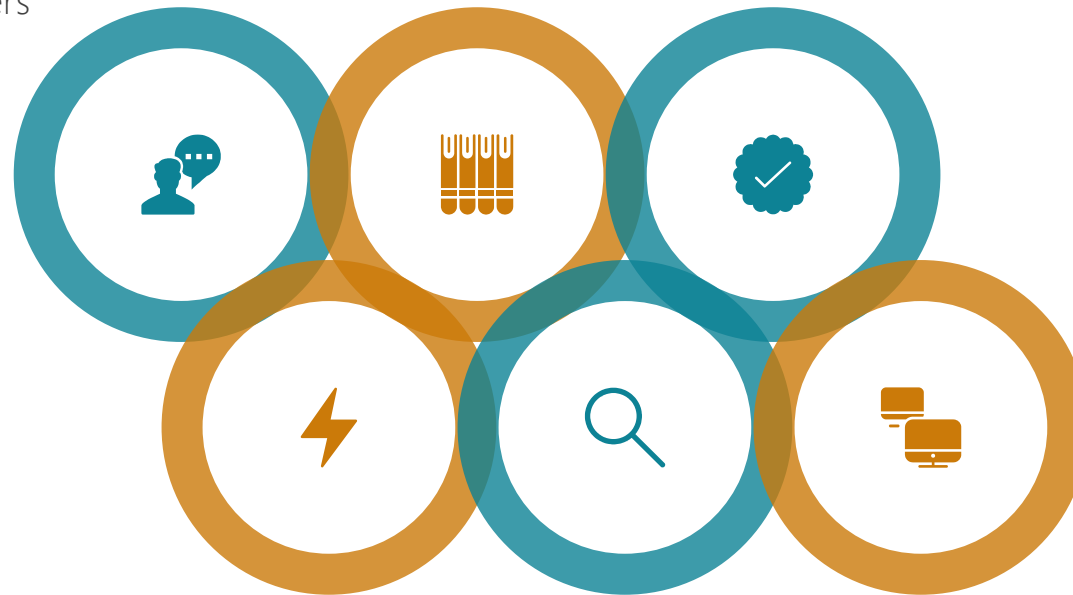


Added value for Eberfirm

Facilitated communication between all Eberfirm stakeholders: group, management, subsidiaries, suppliers and policyholders

A single database with network complementation

Technical certifications renewed every 6 months by a network of independent experts



Energy savings through intelligent self-animated low-carbon calculation

Joint knowledge research modules once a year at the major Eberfirm seminar

Efficient user support through the presence of full-time Mygmali technicians in our teams



Implementation of user support

Support Manager at Eberfirm



Leo FARPINI

User support technician at Mygmali

On assignment at Eberfirm since 2018

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The support teams have Eberfirm virtual workstations for handling incidents =>

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